MCR Cleaning

Industrial Cleaning Division



About MCR Group

MCR Group has been one of the largest providers of outsourced staff and services in Ireland since 1996. MCR Group provides a broad range of service solutions through a number of professional subsidiary companies.

In response to the markets growing demand for multi service suppliers, we provide Labour, Cleaning, Security and Engineering services nationwide currently employing a workforce of over 2,000 employees.

Company Background

MCR Group currently manage services on over 500 sites nationwide.

Some clients we are currently working with include:

- Aparto
- Aramark Property
- Aramark Workplace Solutions
- Aviary Estates
- Bam FM
- Bannon
- BNP Paribas
- British Airways
- Burlington Real Estate
- CBRE
- City Break Apartments
- Cluid Housing
- Fingal County Council
- Generator Hostel
- Gleeson Group
- Global Student Accommodation
- Harvey Norman
- Hibernia REIT
- HWBC
- IKEA
- Investec
- Iverk Produce
- IPUT
- JLL
- Lambert Smith Hampton
- Mason Owen and Lyons
- McNally Handy
- Milltown Golf Club
- Paírc Uí Chaoimh
- PRL Group
- Respond Housing Association
- Rottapharm
- Savills
- Total Produce
- Turkish Airlines
- Wyse Property Management
- Zendesk

Financial and Company History

1996	MCR Personnel established
2000	Turnover €15m achieved
2005	Turnover €45m achieved
2005	MCR Cleaning, MCR Security, MCR Engineering established and organically grown
2006	Group Turnover €61m achieved
2007	Group Turnover €75m achieved
2008	As the economy slows, turnover reduces to €49m
2009	Group Turnover drops to €26m
2010	Group Turnover €25m
2011	Group Turnover €26m
2012	Group Turnover €27m
2013	Group Turnover €29m
2014	Group Turnover €35m
2015	Group Turnover €45m
2016	Group Turnover €50m
2017	Group Turnover €55m
2018	Estimated Group Turnover €65m

MCR Cleaning

Industrial Cleaning Services We Provide:

Specialist Power Washing to Pavements and High Level Façade Cleaning
MCR can provide power washing to all types of surfaces.

- Power washing is suitable for oil and grease stain removal
- Hot washing removes concrete, oil etc.
- Soft wash for algae removal is a more gentle alternative to heavy duty power washing which can damage concrete and paved surfaces.
- Graffiti removal

Reach and Wash and High Level Window Cleaning
The Reach and Wash system enables windows to be cleaned from the ground using soft brushes and de-ionised water for a streak free finish on a water fed pole system. The Reach and Wash system is quicker and safer than using a MEWP system.

MCR Cleaning staff are fully trained to operate at heights and can clean exteriors up to a height of 65 feet with our water fed pole window cleaning system or up to 80 feet using boom elevators.

Abseiling
Our operatives have extensive experience in the safe delivery of high rise window cleaning and maintenance services. We work in accordance all relevant safety guidelines. With rope access, considerable cost savings can be realised compared to using a MEWP.

Rope access can be quick to set up, with minimal disruption to workplace in terms of noise disturbance, occupants and traffic movement.

Landscaping
MCR have the ability to provide landscaping services to our clients. Our landscaping team can cut grass, trim hedges, plant flower beds and boxes. Landscaping services include weed picking and the spraying of pesticides.

Gutter and Valley Inspection and Cleaning
MCR Cleaning can facilitate the removal of moss and debris that can block downpipes and outlets. Gutters can be cleared manually by hand or using a ground based vacuum system to remove solid matter such as leaf and moss build up.

The inspection of the external soffits and fascias that the gutters are attached to is also part of the cleaning process and downpipe entry points and shore outlets are also checked and cleared.

Site Clearance and Cleaning
MCR Cleaning can provide site clearance and cleaning for vacant or derelict properties. This can also include sharps removal and small repairs.

Carpet and Floor Maintenance and Cleaning
MCR Cleaning provides specialist carpet cleaning services, which can restore most soiled carpets to their original condition.

Floor Strip and Seal
MCR can strip, seal and polish (re-wax) all timber and vinyl floors. Patios and decking can also be cleaned, polished/varnished and resealed if required.

Ad Hoc Maintenance Work
MCR can complete ad hoc small works on site such as painting, the repair of man hole covers and footpath and cobble lock repairs.

Industrial Cleaning Services





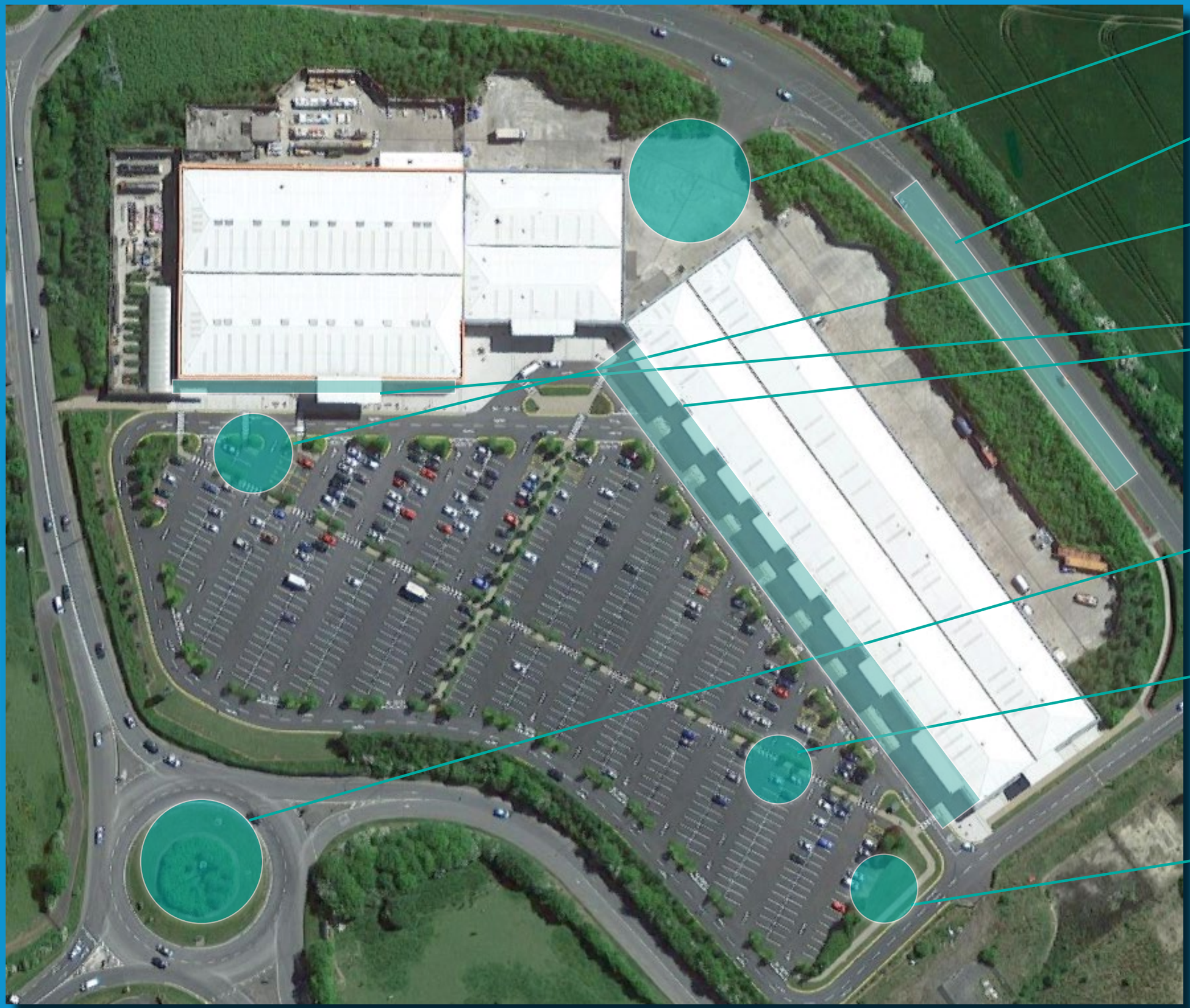








Examples of Industrial Cleaning Services We Can Provide



Service yards can be hot washed and sprayed with biocidal wash to help remove algae and various marks to concrete such as fuel and oil spillages.

Algae can build up on pathways adjacent to shrubbery and foliage. In order to prevent possible slips and falls, power washing is recommended for areas like this.

Sanding and painting service to perimeter bollards outside store fronts, between car park zones and entrance and exits.

Services to canopies and roofs would include valley inspections, gutter cleaning and clearing, power washing of roof.

Window cleaning including hIgh level cleaning and cleaning of glass to canopies.

Painting of beams of canopies if needed.

Landscaping services can include the removal of dead trees and bushes and the replanting grass, trees and bushes.

Regular lawn mowing and weeding.

Inspection of eco drains to ensure they are flush with ground and in working order.

We can also paint these drains to make them more visible to further reduce the likelihood of people tripping over them.

MCR would suggest planting flower beds in this area to enhance the aesthetics of the retail park.

Case Studies

Client	Aramark
Site	Financial Institution - Various Locations
Type of Development	Bank

MCR provide industrial cleaning services to a large financial institution at various locations on behalf of Aramark.

Industrial cleaning services include:

- Window cleaning nationwide on quarterly basis.
- Reactive works carried within 12 hour period, most within 3 hours after calls are logged. Types of reactive works include graffiti removal, sharps collection and disposal, removal and disinfection of areas affected by biohazards such as fluid clean, carpet and fabric cleaning, leak and fire cleans up (24-hour service)
- Abseiling window cleaning services
- High level power washing
- Landscaping services
- Repair and/or maintenance works
- Before and after reports submitted to client immediately after work has been carried out
- Monthly spread sheet with sign offs and dates of when works carried out sent at the end of each month.

We provide services to Aramark at developments nationwide including:

- 16 - 17 O'Connell St, Dublin
- 26 - 27a South Mall, Cork
- 7 Dawson St, Dublin
- 85 - 86 Grafton St, Dublin
- City East, Limerick
- Failte Ireland Westport, Mayo
- Seagrave House, Dublin
- The English Market, Cork
- The Ilac Centre, Dublin
- The Road Safety Authority, Roscommon

Client	JLL
Site	Pim Street
Type of Development	Vacant Premises

MCR provide a wide variety of services to JLL across their portfolio. Examples of services we provide to JLL include the provision of daily office cleaning, concierge and front of house services, retail security and cleaning services and recruitment services.

MCR were employed by JLL to provide site clearance services to a vacant premises at Pim Street located in the south of Dublin's inner city.

Site clearance at Pim Street included:

- Removal of abandoned cars
- Site clearance with track machines, lorries etc
- Disposal of tyres and timber
- Sharps collection using specialist equipment and the safe disposal of same
- Removal of pigeon droppings from abandoned building and repair to roof where pigeons were gaining access

We provide services to JLL at developments nationwide including:

- 1 Grand Canal Quay, Dublin
- 5&6 Georges Dock, Dublin
- 55 Percy Place, Dublin
- Fonthill Retail Park, Dublin
- Horizon Logistics Park, Dublin
- La Touche House, Dublin
- One Gateway, Dublin
- Parkway Retail Park, Limerick
- Styne House, Dublin
- The Arena Tallaght, Dublin
- The Malt House, Dublin

Client	Bannon
Site	Naas Retail Park
Type of Development	Retail

Naas Retail Park is a dominant retail park within the catchment area of Kildare anchored by Harvey Norman and B&Q. Other retailers include Halfords, Curry's PC World, Carpet Right and Right Price Tiles

MCR supply daily Cleaning and Security services to Bannon at Naas Retail Park as well as Industrial Cleaning services including:

- Power washing to footpaths
- Power washing to canopies
- Painting of bollards around the store entrances
- Landscaping including the installation of new flower beds and planter boxes
- Cutting back of shrubbery and bushes
- High level tree pruning
- Removal of algae from pedestrian paths and cycleways reducing the likelihood of slips, trips and falls

We provide services to Bannon at developments nationwide including:

- Athlone Town Centre, Dublin
- Cavan Retail Park, Cavan
- Childers Retail Park, Limerick
- Gateway Retail Park, Galway
- Gorey Shopping Centre, Wexford
- Malahide Shopping Centre, Dublin
- Naas Retail Park, Kildare
- Navan Retail Park, Meath
- Quayside Shopping Centre, Sligo
- Supervalu Shopping Centres - various locations
- Townspark, Cavan

Client	Iverk Produce
Site	Direct Services to Iverk Produce
Type of Development	Food Processing Facility

Iverk Produce was established in 1980 by the O'Shea family to supply high quality fresh fruit and vegetables to supermarkets, wholesalers, hotels, restaurants, retail shops and catering services. Today they specialise in growing top quality farm fresh potatoes and carrots.

MCR Industrial Cleaning supply the following services to Iverk Produce:

- High level dusting and disinfection of rock walls in refrigeration units
- Power washing to front of carrot pack house
- Cleaning internal loading bay doors
- Sterilising conveyor belts used for processing and packaging

“The innovative, professional and dedicated approach of MCR Group has given Jones Lang LaSalle the confidence to utilise their ever growing range of services. Since first using MCR Group, a number of years ago, we now avail of many of their services on several of our key properties.”

Michael Miland,
Director of Property Management,
Jones Lang LaSalle

“The MCR team is extremely proactive and innovative. Importantly their principals are always available and are easy to deal with and I would have no hesitation in recommending their services.”

Fergus Byrne,
Retail Director,
Aramark Property

“My role as a property asset manager demands excellent results from contractors at competitive prices and sometimes very little notice to ensure client satisfaction. MCR fit that demand very well. I trust I can call upon them for security, cleaning and responsive services at all times.”

Sharon Lynch,
Property Asset Manager
Hibernia REIT

“MCR continue to provide a high quality solution, their team are extremely professional, reliable and proactive and I would have no hesitation in highly recommending their services”

Ray Geraghty,
Associate Director,
Bannon

“MCR provide a broad range of services to Savills throughout the country. We find them to be very reactive and reliable. Their team on the ground are always very professional and this is why we use them as part of our facilities management on our key buildings.”

Glenn Cran
Property Management Director,
Savills

“The MCR Group provide Cleaning and Security services on a number of our contracts including Douglas Court Shopping Centre in Cork and The Showgrounds Shopping Centre in Clonmel. They consistently deliver a quality service to us and their team are a pleasure to deal with. I would have no hesitation in recommending their services.”

Eoin Robinson,
Senior Property Manager,
HWBC

Key Clients Include

Aer Lingus
An Post
Aramark Property
Aramark Workplace Solutions
Ardmac
Aryzta
Aviary Estates
Bam FM
Bannon
Bennett Construction
BNP Paribas
Boston Scientific
Bristol Myers Squibb
British Airways
Burlington Real Estate
CBRE
City Break Apartments
Cluid Housing
Collen Construction
Dawn Meats
Fingal County Council
Generator Hostel
Harvey Norman
Hibernia REIT
HWBC
IKEA
Indaver Ireland
Investec
IPUT
Iverk Produce
JLL
John Sisk and Son
Lambert Smith Hampton
Mac Interiors
Mason Owen and Lyons
McNally Handy
Mylan
Nypro
Paírc Uí Chaoimh
PRL Group
Regeneron
Respond Housing Association
Rottapharm
Savills
Structuretone
Supervalu
Total Produce
Tuath Housing
Turkish Airlines
Uniphar
Zendesk



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Belfast
Newry
London

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